"Scribendi.com's editing services have everything you want and need: easy pricing options with the quote widget, multiple turnaround times, and numerous high quality services to choose from."

Roman Krzanowski, PhD, Author
The Tao of Network Design

At a Glance

Name
Roman Krzanowski, The Tao of Network Design

Key Challenges
- Unclear submission requirements
- Expense of manuscript editing

Solution
- Outsource editing and proofreading needs
- Easy quote widget and ordering functionality

Key Benefits
- Cost savings
- Quick turnaround times
- Personalized comments
- Polite customer service

Solving Challenges with Outsourcing

As a published author and academic, Roman Krzanowski knows the importance of editing. His biggest challenge in selecting an editor for his book, The Tao of Network Design, was finding an appropriate mix of cost and personalized service.

He was concerned with high cost, the difficulty of submitting the manuscript, a challenging checkout process, and impersonal service. After browsing Scribendi.com's web site, he knew he had found the right mix of professionalism and affordable pricing.

Meeting High Customer Expectations

Roman was particularly impressed with the personal touch of both his editor and the support staff at Scribendi.com. He also appreciated the kind, but strict, edits on his book, and he knew his work would be delivered on time, every time.

"What I found particularly refreshing was the politeness and friendliness of my correspondence with staff at Scribendi.com," said Roman. "All the corrections and comments come from a real concern in ensuring my book would be the best it could be."

Easy Implementation and Customized Services

The easy checkout process and multiple pricing options based on turnaround time put Roman Krzanowski at ease. He could easily and securely send his manuscript to a trusted and experienced editor without worrying about unseen costs.

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